

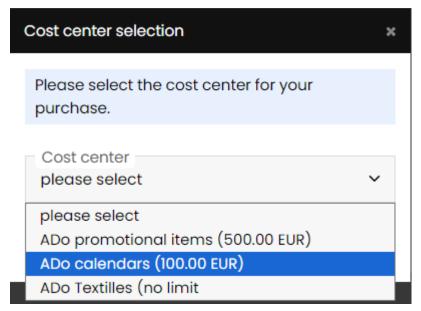
Welcome to our new Chem-Trend shop for calendars, promotional items and textiles

With this guide, we would like to take you through the new user-friendly shop platform where you can easily pre-order Chem-Trend branded promotional items, calendars and textiles.

To make the pre-order process as efficient as possible, you will receive a step-by-step guide on the next few pages.



- You will receive an email asking you to set a password for your first login to the new shop.
 This password will remain the same for all your orders in the new shop. If you ever forget your password, you can use the "Forgot Password" feature on the login page.
- There will be individual order rounds for calendars, promotional items and textiles, for which you have received a
 certain budget within the shop.
- IMPORTANT: Please ensure to select the correct cost center for the type of order you would like to place after each login.

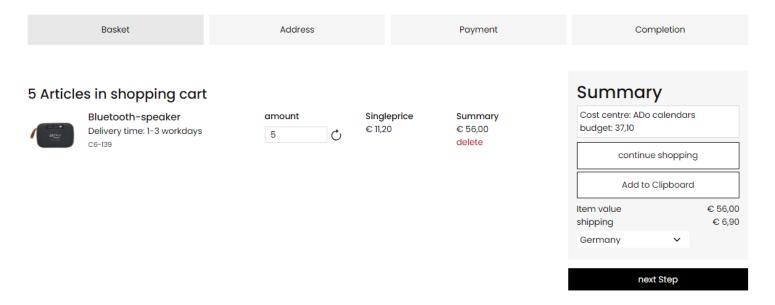




Here you can see the selected cost center as well as your available budget:



Please now choose your articles and add them to the shopping cart



• If you go to your shopping cart, you can see your selected cost center as well as the remaining budget for your current order.

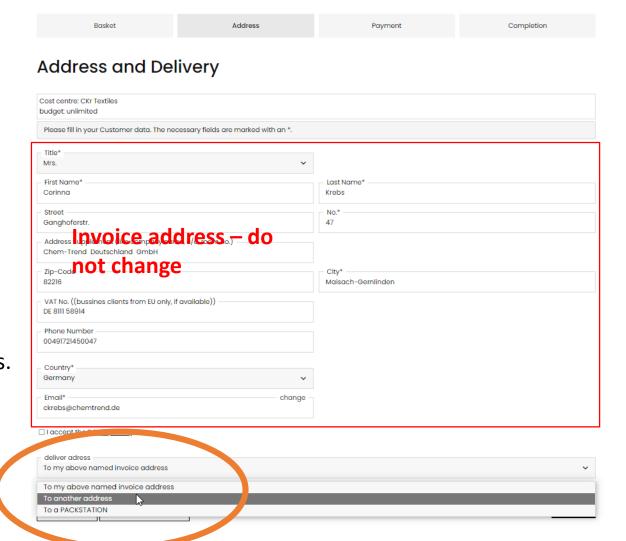


 The next step "Adress" shows you the automatically generated invoice address.

IMPORTANT: please leave the invoice address as it is!

If you wish to use a different delivery address, please use the field "to another address":

- All entered delivery addresses will be saved for your future orders.
- The next step shows you delivery and payment methods.
 You do not need to change anything there.
 For information: transport costs for countries outside of Germany will be calculated individually depending on order volume and country for shipment.





- The last step allows you to check your order and entries you made (especially delivery address). Please place your binding order by clicking on "order now".
- You will receive an order confirmation via email.
- We will inform you as soon as the goods are ready for shipment.

If you have any questions or issues when placing your order, please feel free to contact Mrs Anja Domscheit:

E-Mail: adomscheit@der-hagemann.de

Tel.: +49 (0) 8141/369819

Enjoy shopping with the CHEMPIONS!